

Major Foodborne Illnesses Caused by Viruses						
Most Important Prevention Measure			Controlling time and temperature	Preventing cross-contamination	Practicing personal hygiene	Purchasing from approved, reputable suppliers
Illness					Hepatitis A Norovirus gastroenteritis	
Virus Characteristics	Commonly Linked Food	Poultry			1 2 80	
		Eggs				
		Meat				
		Fish				
		Shellfish				
		Ready-to-eat food				
		Produce				
		Rice/grains				
		Milk/dairy products				
		Contaminated water				
	Most Common Symptoms	Diarrhea			•	
		Abdominal pain/cramps				
		Nausea				
		Vomiting			•	
		Fever			•	
		Headache				
	Prevention Measures	Handwashing				
		Cooking				
		Holding				
		Cooling				
		Reheating				
		Approved suppliers				
		Excluding foodhandlers				
		Preventing cross-contamination				

<sup>© 2008</sup> National Restaurant Association Educational Foundation. All rights reserved. Excerpted from ServSafe® Essentials, Fifth Edition.

You may print one copy of this document for your personal use; otherwise, no part of this document may be reproduced, stored in a retrieval system, distributed or transmitted in any form or by any means electronic, mechanical, photocopying, recording, scanning or otherwise, except as permitted under Sections 107 and 108 of the 1976 United States Copyright Act, without prior written permission of the publisher.

ServSafe and the ServSafe logo are registered trademarks of the National Restaurant Association Educational Foundation, and used under license by National Restaurant Association Solutions, LLC, a wholly owned subsidiary of the National Restaurant Association.





Most Important Prevention Measure: Practicing personal hygiene

**Illness Hepatitis A** (HEP-a-TI-tiss)

Virus Hepatitis A



Hepatitis A is mainly found in the feces of people infected with it. The virus can contaminate water and many types of food. It is commonly linked with ready-to-eat food. However, it has also been linked with shellfish contaminated by sewage.

The virus is often transferred to food when infected foodhandlers touch food or equipment with fingers that have feces on them. Eating only a small amount of the virus can make a person sick. An infected person may not show symptoms for weeks but can be very infectious. Cooking does not destroy hepatitis A.

## Food Commonly Linked with the Virus

- · Ready-to-eat food
- Shellfish from contaminated water

## **Most Common Symptoms**

- Fever (mild)
- General weakness
- Nausea
- Abdominal pain
- Jaundice (appears later)

### **Other Prevention Measures**

- Keep employees who have jaundice out of the operation.
- Keep employees who have been diagnosed with hepatitis A out of the operation.
- Wash hands.
- Minimize bare-hand contact with ready-to-eat food.
- Purchase shellfish from approved, reputable suppliers.

© 2008 National Restaurant Association Educational Foundation. All rights reserved. Excerpted from ServSafe® Essentials, Fifth Edition.

You may print one copy of this document for your personal use; otherwise, no part of this document may be reproduced, stored in a retrieval system, distributed or transmitted in any form or by any means electronic, mechanical, photocopying, recording, scanning or otherwise, except as permitted under Sections 107 and 108 of the 1976 United States Copyright Act, without prior written permission of the publisher.

ServSafe and the ServSafe logo are registered trademarks of the National Restaurant Association Educational Foundation, and used under license by National Restaurant Association Solutions, LLC, a wholly owned subsidiary of the National Restaurant Association.





Most Important Prevention Measure: Practicing personal hygiene

Illness Norovirus gastroenteritis (NOR-o-VI-rus GAS-tro-EN-ter-I-tiss)

Virus Norovirus



Like hepatitis A, Norovirus is commonly linked with ready-to-eat food. It has also been linked with contaminated water. Norovirus is often transferred to food when infected foodhandlers touch food or equipment with fingers that have feces on them.

Eating only a small amount of Norovirus can make a person sick. It is also very contagious. People become contagious within a few hours after eating it. The virus is often in a person's feces for days after symptoms have ended.

# Food Commonly Linked with the Virus

- · Ready-to-eat food
- Shellfish from contaminated water

## **Most Common Symptoms**

- Vomiting
- Diarrhea
- Nausea
- Abdominal cramps

### **Other Prevention Measures**

- Keep employees with diarrhea and vomiting out of the operation.
- Keep employees who have been diagnosed with Norovirus out of the operation.
- Wash hands.
- Minimize bare-hand contact with ready-to-eat food.
- Purchase shellfish from approved, reputable suppliers.

© 2008 National Restaurant Association Educational Foundation. All rights reserved. Excerpted from ServSafe® Essentials, Fifth Edition.

You may print one copy of this document for your personal use; otherwise, no part of this document may be reproduced, stored in a retrieval system, distributed or transmitted in any form or by any means electronic, mechanical, photocopying, recording, scanning or otherwise, except as permitted under Sections 107 and 108 of the 1976 United States Copyright Act, without prior written permission of the publisher.

ServSafe and the ServSafe logo are registered trademarks of the National Restaurant Association Educational Foundation, and used under license by National Restaurant Association Solutions, LLC, a wholly owned subsidiary of the National Restaurant Association.

